

QUESTIONS & ANSWERS

Kill your exam at first Attempt



Avaya

7304

Avaya CallPilot® Maintenance

QUESTION: 50

You are setting up the dialing translation definitions for your customer's Avaya CallPilot system. How do you set up the dialing translation definitions for a location that has codes that contain both local and long distance directory numbers?

- A. Associate the group having the most number of exchange codes with the defined prefix.
- B. Associate the group having the least number of exchange codes with the defined prefix.
- C. Associate the group having the least number of exchange codes with the last four digits in the directory number.
- D. Associate the group having the most number of exchange codes with the last four digits in the directory number.

Answer: B

QUESTION: 51

An Avaya CallPilot administrator is required to set up system-wide Message Archiving. What is the administrator's responsibility?

- A. Mark each user to be archived.
- B. Add a VPIM prefix to the stored address.
- C. Ensure the destination address has sufficient storage space.
- D. Archive messages as Economy regardless if they arrive as Urgent, Normal, or Economy.

Answer: C

QUESTION: 52

Avaya CallPilot has a function called Auto Delete, which the administrator uses to rapidly delete large numbers of users. The data input file must include specific information to perform this task. What information is required?

- A. User name
- B. Location name
- C. Mailbox number
- D. Mailbox password

Answer: C

QUESTION: 53

You are creating a Shared Distribution List (SDL) for your company. Which statement is true regarding SDLs?

- A. A Dynamic SDL can be nested within a Static SDL.
- B. A Static SDL can be nested within a Dynamic SDL.
- C. A Dynamic SDL can contain a maximum of 999 entries.
- D. Once created, a Static SDL can be converted later to a Dynamic SDL.

Answer: A

QUESTION: 54

A user is attempting to re-record a greeting using My CallPilot. Somehow the new greeting has become appended to the end of the first greeting recorded. What has happened?

- A. The user failed to save the greeting.
- B. The user failed to move the slider all the way to the left.
- C. The user pressed the # button at the end of the greeting.
- D. The user hung up the handset before pressing the stop button.

Answer: B

QUESTION: 55

A customer calls and reports to the attendant that after a Voice From is completed for placing an order the following prompt is played: Your response cannot be saved due to voice form maintenance. Please try again. Why did Avaya CallPilot play this prompt?

- A. The caller failed to confirm his answers when prompted.
- B. The product is on back order, and no more new orders are being taken.
- C. The administrator disabled the Voice Form while the caller was responding to the prompts.
- D. The caller did not answer questions within a specified time, and invalid Answer Handling was to Disconnect.

Answer: C

QUESTION: 56

A block can be added to an Application Builder Application to allow editing of recording from a remote location. What is the Application Builder block for this purpose?

- A. Customer block
- B. Remote Location block
- C. Custom Recording block
- D. Voice Item Maintenance block

Answer: D

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